

Dear guests,

To enter Tanzania (mainland or Zanzibar) you need a visa. There are to date two ways to obtain it - online or upon arrival, but the Tanzanian government prefers online applications. Also, residents of some countries need a so-called referral visa and are not allowed to apply upon arrival. So make sure to check [the immigration guidelines](#) first!

We've created this document to help you through the electronic application process. It is recommended that you apply 3-4 weeks before travelling. Make sure not to apply too soon, as on rare occasions officials use the application date as the start date for your visa. And don't wait too long, because the processing time for a visa is usually 10 days, but it may also take longer.

Once your application is approved, you'll receive an email with a so-called Visa Grant Notice. You need to print this notice or download it on your device, take it with you and show it to immigration upon arrival. You will then receive the actual visa stamp in your passport.

Please note:

- Only apply for an online visa through the official Tanzania immigration website <https://visa.immigration.go.tz/>
- As you come for a holiday, you can apply for an ordinary visa of 50 USD. If you have an American passport, you have to apply for a multiple-entry visa of 100 USD. Both types of visas are valid for 3 months, but the multi-entry one allows you to leave the country and come back on the same visa within one year.
- Every passport holder needs to apply for his or her visa. Minors who are mentioned in their guardians' visa applications still need to apply for their separate visas.
- If you plan to visit both Tanzania mainland and Zanzibar, the destination that you need to fill in on the visa application is the place where you'll set foot on the ground first.
- Applications are best done via a computer and the immigration e-services portal is best viewed in Mozilla Firefox and Google Chrome.
- Take into account that you are applying for a visa for Tanzania, where things might work differently than what you are used to. Computerized systems for example don't always work properly, and you might have to try several times. We usually advise to just shrug about these and other setbacks, say TIA (This Is Africa!), laugh about it and try again!

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Wondering about the East Africa Community Visa?

If you travel to several East African countries in one holiday, you can apply for an East Africa Community Visa (the EAC visa) instead of a visa per country.

Please note that although Tanzania is part of the East African Community (EAC), it is not part of the joint visa program and you have to apply for a separate visa.

The EAC visa is valid for travellers to Rwanda, Uganda and Kenya. It can only be issued in Uganda or Rwanda, depending on which country you visit first. If you visit Kenya first, you have to apply for an eTA (electronic Travel Authorization) for Kenya, then apply for a visa per country or an EAC visa for the other two countries.

Tanzania Specialist cannot be held accountable for your visa application. If you have any questions, please contact the Tanzanian Immigration Office (contacts below) or the Tanzanian embassy in your country directly (contacts in our Travel Guide).

For mainland Tanzania:

info@immigration.go.tz

visatanzania@immigration.go.tz

For Zanzibar:

proznz@immigration.go.tz

Your team from Tanzania Specialist

In preparation

To apply for your online visa, you need the following documents:

- A travel document valid for at least 6 months upon return.
- At least one blank page in your passport.
- Return flight ticket.
- A fully completed online visa application form.

Keep the following things at hand when you go online to apply:

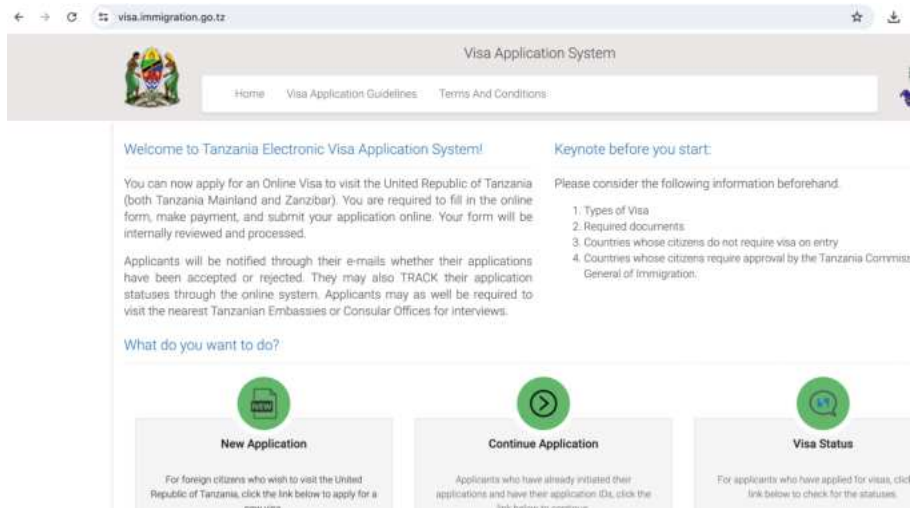
- Visit details and travel plans.
- Digital copy of your passport (JPEG or PNG, max 300 kB).
- Digital passport-size photo with a clear background (JPEG or PNG, max 300 kB).
- Digital copy of your flight ticket (PDF, max 1 MB).
- Your Visa or Mastercard (set for international transfers), if you don't want to make an international bank transfer

The process can be a bit confusing, and it's good to keep a few things in mind:

- You can at any time leave the application portal, log in again later using the ID number that you generated in the beginning and continue with your application. Your data will be saved.
- After payment, it can take up to 10 days before your visa application gets approved.
- When it's approved, you will receive a so-called Visa Grant Notice that you print and take with you.
- If you don't get the email with the Visa Grant Notice in time, you can log in to see if the application is approved, and if so, download the Visa Grant Notice from the portal.
- If your visa application is not approved within 10 days, you can email immigration via info@immigration.go.tz
- If you fail to get an answer or Visa Grant Notice before departure, make sure to print the confirmation email showing that you applied for the visa and take it with you on the plane. You can show this to immigration upon arrival. Most likely, you will have to apply again upon arrival and pay an extra 50 USD.
- Wrongly applied visas or visas that lack certain information or attachments can be rejected without a refund.
- If your visa application gets rejected, you can apply upon arrival. But you will have to pay an extra 50 USD.

Getting started

1. Go to <https://visa.immigration.go.tz/>, read the Visa Application Guidelines carefully and then click 'Apply for a new visa'.



Apply for your visa

1. Fill in your basic information, such as your email, your passport number, and the issuing country for your passport. Also, select a security question and its answer. Please confirm that you are no robot and click 'Start New Application'.

The screenshot shows the 'Basic Information' section of the Visa Application System. It includes fields for Email, Passport Number, Passport Issue Country (a dropdown menu), Security Question (a dropdown menu), and Security Answer. There is a CAPTCHA verification box with the text 'Ich bin kein Roboter.' and a 'Start New Application' button at the bottom right.

2. This page shows your Application ID number, which you need if you want to log in again later. Please save or note this ID somewhere safe and click 'Proceed to next step'. Please note, that you can save, exit and continue your application anytime.

The screenshot shows the 'Application ID' page of the Visa Application System. It displays the 'Your Application ID' as a masked number, the date '14th March, 2024', and a 'Proceed to next step' button. The page also includes instructions on how to access the application later and a 'Save' button. At the bottom, there is copyright information for 2024 and a support email address: visatanzania@immigration.go.tz.

- Fill in your personal information such as your first, middle and surname, your gender, your marital status, your date and place of birth and your nationality. The information must match the details written in your passport. Then click 'Save and continue'.

The screenshot shows the 'Personal Information' form in the Visa Application System. The form includes fields for First name, Middle name, Surname, Gender (Male/Female), Marital Status, Birth Date (Day, Month, Year), Country, City, Nationality at Birth, Present Nationality, and Residence Status. A note at the top states: 'Information on this page must match the information as it is written in your passport.' The form has 'Save and exit' and 'Save and continue' buttons at the bottom.

- Fill in your contact information such as your phone number, email, physical address and employment status and click 'Save and continue'.

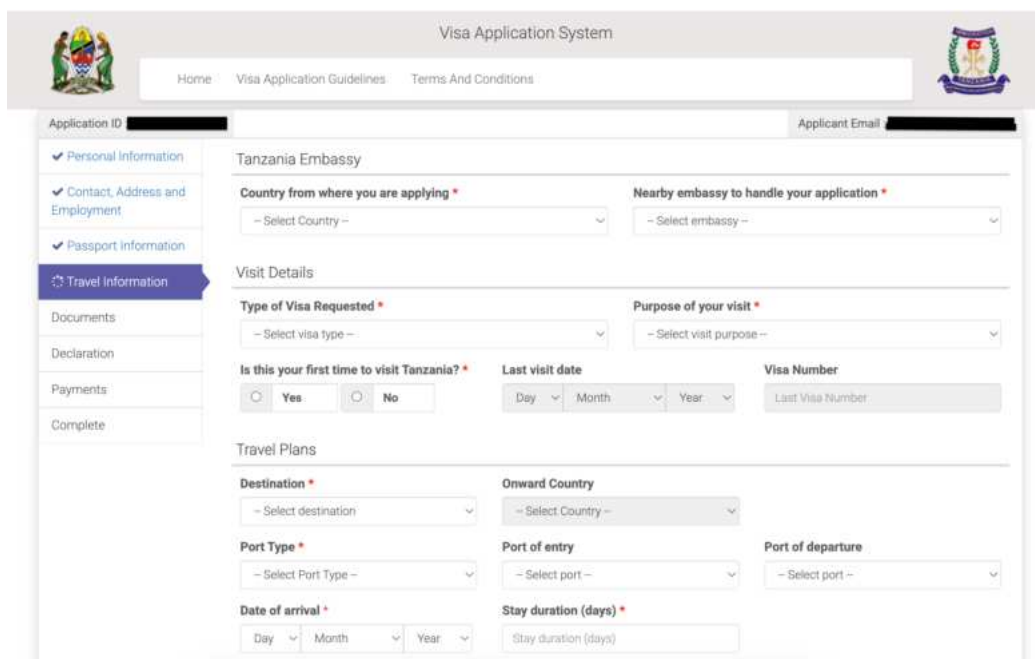
The screenshot shows the 'Contact, Address and Employment' form in the Visa Application System. The form includes fields for Telephone No, Mobile No, Email, Present Physical Address, Present City, Present Country, Permanent Physical Address, Permanent City, Permanent Country, Employment Status, Employer, and Occupation. The form has 'Save and exit' and 'Save and continue' buttons at the bottom.

- Fill in your passport information such as the passport type and number, the country and place of issue, as well as the issuance and expiry date and click 'Save and continue'.



The screenshot shows the 'Passport Information' form in the Visa Application System. The form includes fields for Passport Type, Country of Issue, Issuance Date, Passport Number, Place of Issue, and Expiry Date. A sidebar on the left lists navigation options: Personal Information, Contact, Address and Employment, Passport Information (selected), Travel Information, Documents, Declaration, Payments, and Complete. The top navigation bar includes Home, Visa Application Guidelines, and Terms And Conditions. The bottom of the form has 'Save and exit' and 'Save and continue' buttons.

- Under 'Travel Information', you fill in details such as the nearest Tanzanian embassy in your country. Also, under 'Type of Visa', you select the ordinary visa or the multiple-entry visa (for US passport holders) and 'Tourism' or 'Leisure and Holiday' as the purpose of your visit. Under 'Travel Plans', choose Tanzania or Zanzibar as your destination. If you intend to visit both, please choose the one where your journey starts. Select 'Airport' under the 'Port Type', fill in your port of entry and departure, then your date of arrival and the intended duration of your stay.



The screenshot shows the 'Travel Information' form in the Visa Application System. The form includes fields for Tanzania Embassy, Country from where you are applying, Nearby embassy to handle your application, Type of Visa Requested, Purpose of your visit, Is this your first time to visit Tanzania?, Last visit date, Visa Number, Destination, Onward Country, Port Type, Port of entry, Port of departure, Date of arrival, and Stay duration (days). A sidebar on the left lists navigation options: Personal Information, Contact, Address and Employment, Passport Information, Travel Information (selected), Documents, Declaration, Payments, and Complete. The top navigation bar includes Home, Visa Application Guidelines, and Terms And Conditions. The bottom of the form has 'Save and exit' and 'Save and continue' buttons.

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The main entry and departure airports are:

Mainland Tanzania: Arusha - Kilimanjaro International Airport (KIA)
Dar es Salaam - Julius Nyerere International Airport (JNIA)
Zanzibar: Abeid Amani Karume International Airport

Under 'Local Host', you choose 'Organization/ Company' and use the address and contact details of Tanzania Specialist (see below). As your accommodation, you choose 'Hotel' and add the name/address of the first hotel you will stay at. Then click 'Save and continue'.

R&M Tanzania Specialist Ltd.

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23125 Olmoti, Arusha CBD

Arusha, Tanzania

+255 786 447 455

info@tanzaniaspecialist.com

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TEL +1 518 634 1139 (USA) / +44 20 3808 4213 (UK) **E-MAIL** safari@tanzaniaspecialist.com

CHAMBER OF COMMERCE 65050401 **VAT** NL 8559 61351 B.01

INTERNATIONAL BANK ACCOUNT NUMBER NL39RABO0308568478

SWIFT/BIC CODE RABONL2U



7. Last but not least, you need to upload your documents. Please keep in mind that there is a maximum size of 300kb for the passport-size picture and the picture of the passport bio-data page (JPEG or PNG only). The PDF of your return ticket cannot exceed 1 MB. After uploading the documents please click 'Save and continue'.

The screenshot shows the 'Visa Application System' interface. At the top, there are navigation links: Home, Visa Application Guidelines, and Terms And Conditions. Below this, there are fields for 'Application ID' and 'Applicant Email'. The main content area is titled 'Upload Documents'. It contains three sections for document uploads: 'Applicant passport size photo' (Supported types are 'jpeg/png', size = 300KB max), 'Applicant Passport bio data page' (Supported types are 'jpeg/png', size = 300KB max), and 'Supporting Document(s)' (Return Ticket (Supported type is 'pdf', size = 1MB max)). Each section has a 'Choose file' button and a 'No file chosen' status. At the bottom, there are two buttons: 'Save and exit' and 'Save and continue'.

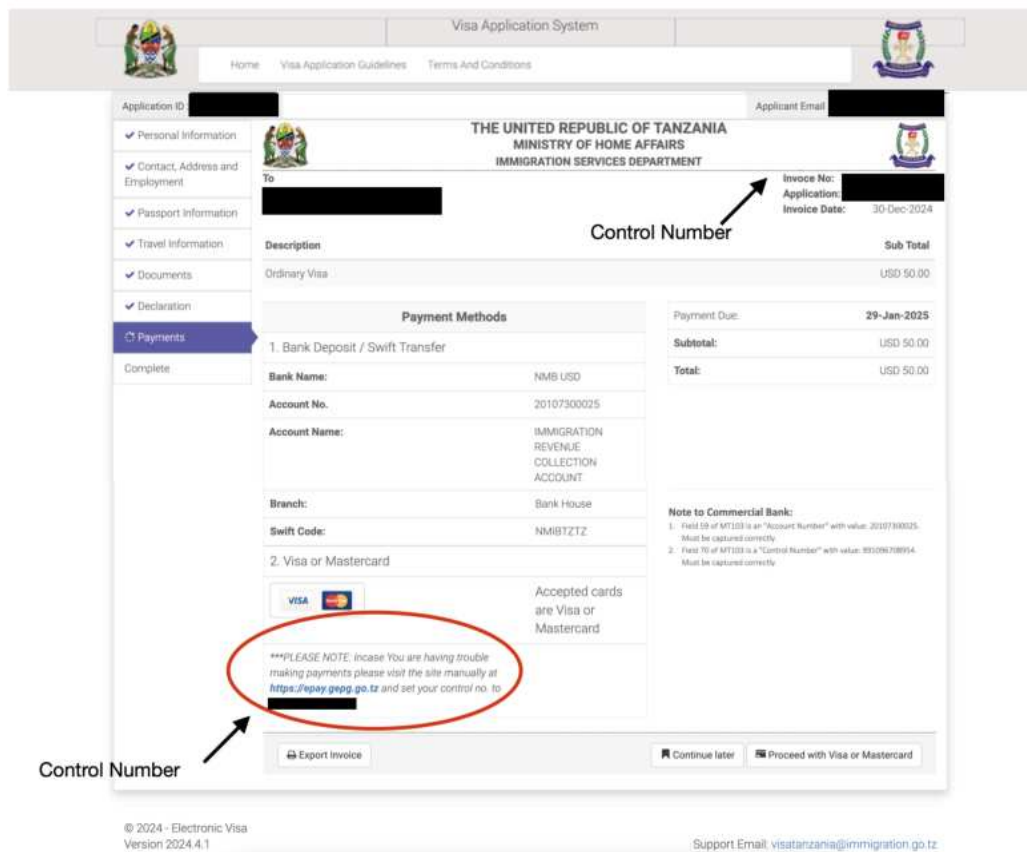
8. The next page shows an overview of your application details. Please review carefully and edit if necessary. Once you have submitted the application you cannot revert or edit. Read the disclaimer and tick the box that you have read and understood the information. Then click 'Save and continue'.

The screenshot shows a page titled 'Modification of Terms and Conditions.' It contains a disclaimer: 'The Immigration Service Department reserves the right to change the terms and conditions without prior notice. The applicant is responsible for regularly reviewing these terms and conditions.' Below the disclaimer, there is a checkbox and the text: 'Please indicate that you have read and understood the information provided above.' At the bottom right, there is a 'Save and continue' button.

9. Under 'Payments', you first choose your payment method. You can pay by Visa or Mastercard, or, if you don't have those, make a bank transfer.

If you make a bank transfer, you can export your invoice and save it on your computer. You then click on 'Continue later' and make the bank transfer. The address of the bank is automatically filled, depending on the destination you filled in earlier (Tanzania mainland or Zanzibar). Then wait for further instructions via e-mail. Please keep in mind that bank transfers can take approximately a week and that this may delay the issuing of your visa. Continue with step 12.

If you pay by Visa or Mastercard, click on 'Proceed with Visa or Mastercard' and continue with step 11.



Visa Application System

Home Visa Application Guidelines Terms And Conditions

Application ID: [Redacted] Applicant Email: [Redacted]

THE UNITED REPUBLIC OF TANZANIA
MINISTRY OF HOME AFFAIRS
IMMIGRATION SERVICES DEPARTMENT

To: [Redacted]

Invoice No: [Redacted]
Invoice Date: 30 Dec 2024

Control Number

Description: Ordinary Visa Sub Total: USD 50.00

Payment Methods

1. Bank Deposit / Swift Transfer

Bank Name: NMB USD
Account No: 20107300025
Account Name: IMMIGRATION REVENUE COLLECTION ACCOUNT
Branch: Bank House
Swift Code: NMIBTZTZ

2. Visa or Mastercard

Accepted cards are Visa or Mastercard

Payment Due: 29-Jan-2025

Subtotal: USD 50.00
Total: USD 50.00

Note to Commercial Bank:

1. Field 59 of MT103 is an "Account Number" with value: 20107300025. Must be captured correctly.
2. Field 76 of MT103 is a "Control Number" with value: 991006708994. Must be captured correctly.

***PLEASE NOTE: In case You are having trouble making payments please visit the site manually at <https://epay.gepg.go.tz> and set your control no. to [Redacted]

Control Number

Export Invoice Continue later Proceed with Visa or Mastercard

© 2024 - Electronic Visa Version 2024.4.1 Support Email: visatanzania@immigration.go.tz

Please note: If you have trouble making the payment, please visit the website <https://epay.gepg.go.tz> and enter your Control number / Invoice number (see screenshot) to finish your payment.

10. You will be forwarded to the 'Government Electronic Payment Gateway' (GePG), where you click 'Pay now'.

United Republic of Tanzania

Government electronic Payment Gateway(GePG)

Control * [REDACTED] Description :Visa Application

Immigration Services Department

Name: [REDACTED]
Email: [REDACTED]
Phone: [REDACTED]

Billed Item 50.00USD

Note: GePG does not store or process card details, the card detail capturing and processing is done by National Microfinance Bank Payment Gateway

[Cancel](#) [Pay Now](#)

Then click on the card you want to use, fill in your card details and click 'Continue'.

Immigration Services Department : 50,00 USD

Zahlungsdetails

Bitte wählen Sie Ihre Zahlungsmethode:

☒ Kredit- oder Debitkarte

☐ UnionPay SecurePay

[Abbrechen](#) [Weiter](#)

Immigration Services Department : 50,00 USD

Kartennummer *

Ablaufmonat * Ablaufjahr *

MM JJ

Name des Karteninhabers *

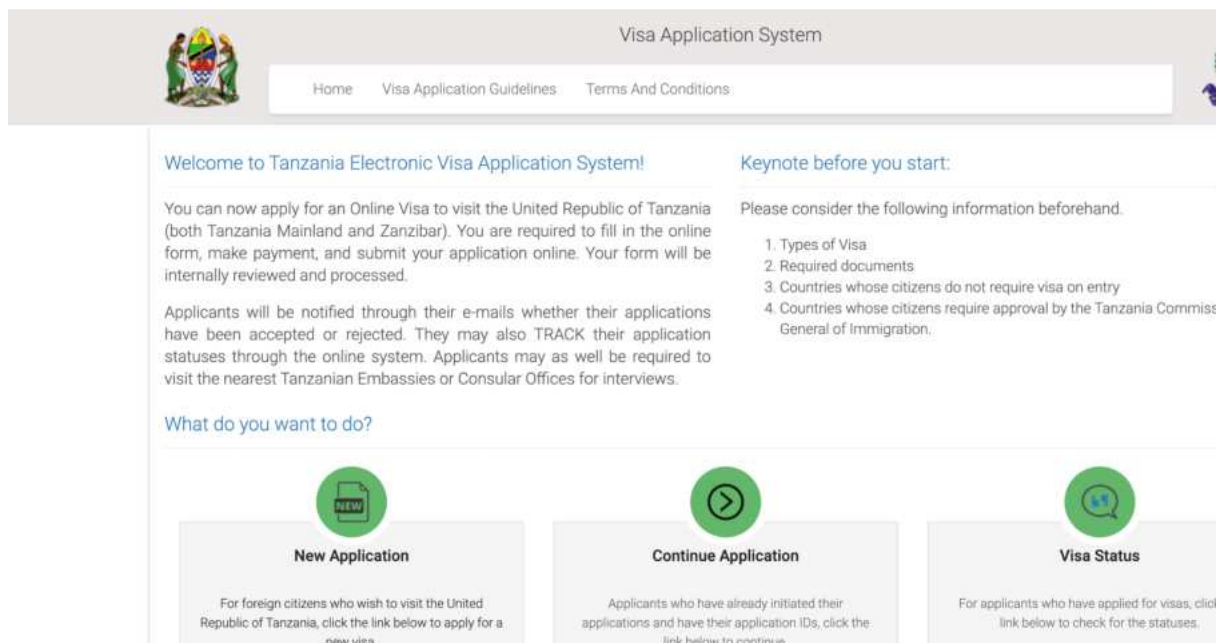
Prüfnummer *

3 Stellen auf der Rückseite Ihrer Karte

[Zurück](#) [Abbrechen](#) [Weiter](#)

After a successful payment, you can submit your application. You then receive a confirmation by e-mail that your application is received.

11. Wait for the approval of your visa, which will be sent to you by email. While waiting you can track the progress of your application by using the ID number given during the application stage. To do this, you go back to the visa application website and click the 'Visa Status' button.



- If your application has been **approved**, you can print the so-called Visa Grant Notice attached to the approval e-mail or download it to your mobile device. Upon arrival, the visa will be stamped in your passport. You will need to show your visa at the arrival and departure points.
- If your application is **denied**, you will not be able to travel to Tanzania. In that case, you can contact info@immigration.go.tz to report your situation and obtain further details or just decide to apply again upon arrival (at your own risk).

12. Make sure you have your approved visa (Visa Grant Notice) with you when you go!